

CORE VALUES:**1. People Centeredness****2. Professionalism****3. Innovation****4. Teamwork****5. Integrity****6. Discipline****Our Ref No: TTH/****Your Ref. No:****TAMALE TEACHING HOSPITAL****P. O. BOX 16****TAMALE****E-mail: info@tth.gov.gh****Digital Address: NT-0101-5331****Website: www.tth.gov.gh****Telephone: 0591854221****AUGUST 31ST, 2026****NEWS RELEASE****SUBJECT: TAMALE TEACHING HOSPITAL RESPONSE TO SOCIAL MEDIA
REPORT REGARDING THE DEATH OF A PATIENT****FOR IMMEDIATE RELEASE**

1. The Management of the Tamale Teaching Hospital has taken note of social media commentary regarding the death of our cherished client, who was receiving treatment at the Hospital.
2. Management extends its deepest condolences to the bereaved family at this difficult time. We recognize the profound pain that accompanies the loss of a loved one and wish to assure the family of our sincere sympathy and support.
3. Ordinarily, the Hospital would not respond to commentary on social media, as it is not standard practice for healthcare institutions to discuss individual patient matters in the public domain. However, given the nature of the commentary and the concerns it raises regarding the integrity and professionalism of healthcare delivery, as well as the understandable concerns of the bereaved family and the wider public, Management considers it necessary to provide some clarification to prevent misinformation of the public.
4. In view of this, Management has set up a multidisciplinary team to investigate and report within one week.
5. The delivery of healthcare services at the Tamale Teaching Hospital is guided by established clinical protocols, professional standards, and quality-assurance measures. These protocols apply to all aspects of patient care, including dialysis services and the provision of medical oxygen.
6. On the day in question, at approximately 8:48 p.m., the Hospital experienced an unexpected power outage. Management subsequently became aware that the outage was widespread and not limited to the Hospital.
7. The Hospital's medical oxygen supply system is supported by an automated piped oxygen system integrated with the Hospital's electricity supply. As an additional quality-assurance and contingency measure, standby oxygen cylinders are available to provide an alternative source of medical oxygen whenever required. This ensures that patients requiring oxygen can receive it directly at their respective bedside locations.
8. The Hospital also has standby generators to provide alternative power whenever there is an interruption in supply from the national electricity grid. In anticipation of power interruptions, a team of technical personnel is assigned on a rotational basis to operate and monitor the standby generators and ensure continuity of critical hospital services.

9. Records indicate that our client was scheduled to undergo eight dialysis sessions during the month of August. The first, second, third, and fourth scheduled sessions were successfully administered.
10. Sadly, during the fifth scheduled dialysis session, the patient's clinical parameters changed unexpectedly and became inconsistent with the progress that had been recorded during the preceding sessions. The attending clinical team responded in accordance with established clinical protocols and standards of care.
11. Given the Hospital's obligation to protect patient confidentiality and privacy, Management is unable to disclose further details regarding the patient's clinical condition, treatment, and the detailed circumstances surrounding his death.
12. The Tamale Teaching Hospital maintains a rigorous system for the review and audit of deaths occurring within the institution. And this particular situation was not an exception
13. Management wishes to assure the public that the Hospital remains firmly committed to professionalism, patient safety, quality healthcare delivery, accountability, and transparency.
14. While Management respects the right of individuals and members of the public to express their concerns, it is important that information concerning sensitive clinical matters be based on verified facts. The dissemination of unverified or inaccurate information has the potential to misinform the public and cause additional distress to the bereaved family.
15. Management therefore urges the public and all stakeholders to refrain from speculation and the circulation of unsubstantiated claims and to allow the appropriate review processes to proceed.
16. The Hospital has an operational Customer Care Centre dedicated to receiving and addressing concerns, enquiries, and feedback from patients, relatives, and members of the public.
17. For further enquiries, please contact the Medical Director on 0546439573 or Deputy Director, Public Affairs on 0242881674.

By Management
Tamale Teaching Hospital

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